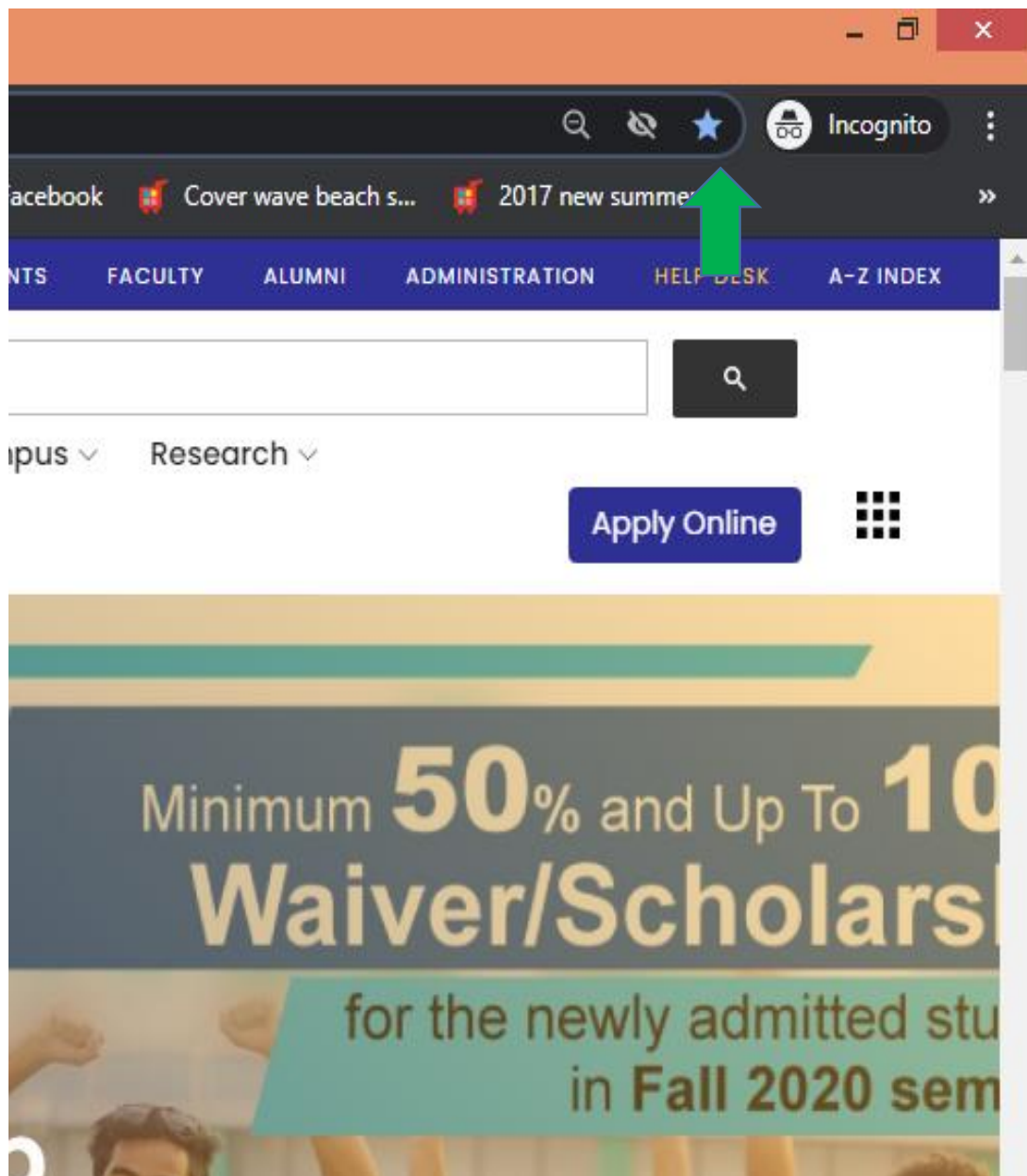


Dear Students,

Please see the below information regarding Help Desk:

Please first go to Daffodil University home page: <https://daffodilvarsity.edu.bd/>

Then follow the below instructions how will you create a ticket of your problem to get quick response:



Then fill up the form accordingly based on your problem. Remember Category and Help Desk Team will be the same. In the description part you will describe your problem mentioning your student ID.

**Example:**

You want to know about a course teacher information from the CSE department for that you have to select **CSE support** from **Category** part and **CSE Department Help Desk** from **Help Desk Team** then others part will be as per the format. Same way, if you have any problem regarding Accounts... you will have to select Account Support from category part and Account support Team from Help Desk Team. You can also attach file. Such way others offices' help you can take, you will submit support ticket instead of Email.

Thank you.

The screenshot shows a web browser window with the URL `pd.daffodilvarsity.edu.bd/support_ticket`. The page title is "Submit Support Ticket". The form contains the following fields:

- Subject**: A text input field.
- Customer**: A text input field with the placeholder "Your Name".
- Email**: A text input field.
- Phone**: A text input field.
- Category**: A dropdown menu with "Category" selected.
- Priority**: A dropdown menu with "Select one" selected.

On the right side of the form, there is a watermark that says "Activate Windows Go to PC settings to activate Windows." The Windows taskbar is visible at the bottom, showing the time as 11:49 AM on 30-Sep-20.